## maru/

Do you currently have a credit card?

|  |  | Region |  |  |  |  |  | Gender |  | Age |  |  | Income |  |  | Education |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | BC | AB | MB/SK | ON | PQ | ATL | Male | Female | 18-34 | 35-54 | 55+ | <\$50K | \$50K-\$99K | \$100K+ | HS or less | $\begin{array}{\|c\|} \hline \text { College/ } \\ \text { Tech school } \\ \hline \end{array}$ | Univ+ |
|  | A | B | C | D | G | H | I | J | K | L | M | N | 0 | P | Q | R | s | T |
| BASE: All Respondents | 1515 | 185 | 162 | 117 | 564 | 377 | 110 | 696 | 819 | 291 | 535 | 689 | 445 | 505 | 338 | 503 | 472 | 540 |
| BASE: WEIGHTED | 1515 | 198 | 170 | $100^{*}$ | 571 | 365 | $110^{*}$ | 741 | 774 | 433 | 524 | 557 | 470 | 508 | 311 | 622 | 471 | 423 |
| Yes | 1387 | 189 | 142 | 93 | 529 | 336 | 98 | 687 | 700 | 390 | 479 | 518 | 397 | 490 | 303 | 530 | 440 | 416 |
|  | 92\% | 95\% | 84\% | 93\% | 93\% | 92\% | 89\% | 93\% | 90\% | 90\% | 91\% | 93\% | 84\% | 96\% | 97\% | 85\% | 94\% | 98\% |
|  |  | c |  | c | c | c |  |  |  |  |  |  |  | O | $\bigcirc$ |  | R | RS |
| No | 128 | 10 | 28 | 7 | 42 | 29 | 13 | 54 | 74 | 43 | 45 | 40 | 73 | 18 | 8 | 91 | 30 | 7 |
|  | 8\% | 5\% | 16\% | 7\% | 7\% | 8\% | 11\% | 7\% | 10\% | 10\% | 9\% | 7\% | 16\% | 4\% | 3\% | 15\% | 6\% | 2\% |
|  |  |  | BDGH |  |  |  |  |  |  |  |  |  | PQ |  |  | ST | T |  |

Proportions/Means: Columns Tested ( $5 \%$ risk level) - B/C/D/E/F/G/H/I - J/K - L/M/N - O/P/Q - R/S/T - U/N
Overlap formulae used. *small base
Comparison Groups
Independent T -Test for Means (equal variances), Independent Z -Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the $95 \%$ level.
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3 Jun 2022

Table 2
Q2. Thinking about the credit card you use most often, please indicate the degree to which you agree or disagree with each of the following statements: SUMMARY TABLE OF TOP 2 BOX

|  |  | Region |  |  |  |  |  | Gender |  | Age |  |  | Income |  |  | Education |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | BC | AB | MB/SK | ON | PQ | ATL | Male | Female | 18-34 | 35-54 | 55+ | <\$50k | \$50K-\$99K | \$100K+ | HS or less | $\begin{array}{\|c\|} \hline \text { College/ } \\ \text { Tech school } \\ \hline \end{array}$ | Univ+ |
|  | A | B | C | D | G | H | I | J | K | L | M | N | $\bigcirc$ | P | Q | R | S | T |
| BASE: If "Yes" In Q1 | 1420 | 177 | 148 | 111 | 535 | 354 | 95 | 657 | 763 | 270 | 502 | 648 | 390 | 489 | 331 | 443 | 444 | 533 |
| BASE: WEIGHTED | 1387 | 189 | 142 | 93* | 529 | 336 | $98 *$ | 687 | 700 | 390 | 479 | 518 | 397 | 490 | 303 | 530 | 440 | 416 |
| I always check my monthly credit card statement for accuracy | 1280 | 180 | 125 | 85 | 489 | 309 | 92 | 640 | 640 | 345 | 439 | 496 | 370 | 450 | 279 | 499 | 397 | 383 |
|  | 92\% | 95\% | 88\% | 92\% | 92\% | 92\% | 94\% | 93\% | 91\% | 88\% | 92\% | 96\% | 93\% | 92\% | 92\% | 94\% | 90\% | 92\% |
|  |  | c |  |  |  |  |  |  |  |  |  | LM |  |  |  |  |  |  |
| I know the annual fee I pay for my credit card | 1252 | 174 | 118 | 90 | 474 | 307 | 89 | 626 | 626 | 359 | 420 | 473 | 350 | 449 | 269 | 464 | 403 | 385 |
|  | 90\% | 92\% | 83\% | 97\% | 90\% | 91\% | 91\% | 91\% | 89\% | 92\% | 88\% | 91\% | 88\% | 92\% | 89\% | 88\% | 91\% | 93\% |
|  |  | C |  | CG | C | C |  |  |  |  |  |  |  |  |  |  |  | R |
| I know how the interest rate is calculated on my credit card | 1079 | 148 | 106 | 76 | 416 | 256 | 77 | 568 | 511 | 277 | 375 | 427 | 305 | 391 | 242 | 429 | 343 | 307 |
|  | 78\% | 79\% | 75\% | 81\% | 79\% | 76\% | 78\% | 83\% | 73\% | 71\% | 78\% | 82\% | 77\% | 80\% | 80\% | 81\% | 78\% | 74\% |
|  |  |  |  |  |  |  |  | K |  |  |  | L |  |  |  | T |  |  |
| I am aware of installment payments (i.e. buy now, pay later) on credit cards | 1054 | 149 | 106 | 69 | 403 | 242 | 84 | 545 | 509 | 303 | 351 | 400 | 303 | 377 | 233 | 397 | 354 | 303 |
|  | 76\% | 79\% | 75\% | 75\% | 76\% | 72\% | 86\% | 79\% | 73\% | 78\% | 73\% | 77\% | 76\% | 77\% | 77\% | 75\% | 80\% | 73\% |
|  |  |  |  |  |  |  | H | K |  |  |  |  |  |  |  |  | T |  |
| The potential of rewards earned affects my card usage | 969 | 142 | 89 | 67 | 381 | 234 | 56 | 487 | 482 | 286 | 344 | 339 | 263 | 342 | 235 | 324 | 317 | 328 |
|  | 70\% | 75\% | 63\% | 72\% | 72\% | 70\% | 57\% | 71\% | 69\% | 73\% | 72\% | 65\% | 66\% | 70\% | 78\% | 61\% | 72\% | 79\% |
|  |  | Cl |  | 1 | Cl |  |  |  |  | N | N |  |  |  | OP |  | R | RS |
| I typically carry a monthly balance on my credit card | 428 | 49 | 49 | 31 | 171 | 88 | 41 | 193 | 235 | 157 | 166 | 106 | 150 | 154 | 78 | 172 | 148 | 108 |
|  | 31\% | 26\% | 34\% | 33\% | 32\% | 26\% | 42\% | 28\% | 34\% | 40\% | 35\% | 20\% | 38\% | 31\% | 26\% | 32\% | 34\% | 26\% |
|  |  |  |  |  |  |  | BH |  |  | N | N |  | Q |  |  |  | T |  |

Proportions/Means: Columns Tested (5\% risk level) - B/C/D/E/F/G/H/I - J/K - L/M/N - O/P/Q - R/S/T - U/N
Overlap formulae used. *small base
Comparison Groups
Independent T -Test for Means (equal variances), Independent Z -Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the $95 \%$ level.
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Thinking about the credit card you use most often, please indicate the degree to which you agree or disagree with each of the following statements: SUMMARY TABLE OF BOTTOM 2 BOX


Proportions/Means: Columns Tested (5\% risk level) - B/C/D/E/F/G/H/I - J/K - L/M/N - O/P/Q - R/S/T - U/V
Overlap formulae used. * small base
Comparison Groups
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the $95 \%$ level.
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Thinking about the credit card you use most often, please indicate the degree to which you agree or disagree with each of the following statements: I know the annual fee I pay for my credit card


Proportions/Means: Columns Tested (5\% risk level) - B/C/D/E/F/G/H/I - J/K - L/M/N - O/P/Q - R/S/T - U/V
Overlap formulae used. * small bas
Comparison Groups
Independent T -Test for Means (equal variances). Independent Z -Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the $95 \%$ level
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Thinking about the credit card you use most often, please indicate the degree to which you agree or disagree with each of the following statements: I typically carry a monthly balance on my credit card

|  |  | Region |  |  |  |  |  | Gender |  | Age |  |  | Income |  |  | Education |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | BC | AB | MB/SK | ON | PQ | ATL | Male | Female | 18-34 | 35-54 | 55+ | <\$50k | \$50K-\$99k | \$100K+ | HS or less | $\begin{array}{\|c\|} \hline \text { College/ } \\ \text { Tech school } \\ \hline \end{array}$ | Univ+ |
|  | A | B | C | D | G | H | I | J | K | L | M | N | - | P | Q | R | s | T |
| BASE: If "Yes" In Q1 | 1420 | 177 | 148 | 111 | 535 | 354 | 95 | 657 | 763 | 270 | 502 | 648 | 390 | 489 | 331 | 443 | 444 | 533 |
| BASE: WEIGHTED | 1387 | 189 | 142 | 93* | 529 | 336 | 98* | 687 | 700 | 390 | 479 | 518 | 397 | 490 | 303 | 530 | 440 | 416 |
| TOP 2 BOX (NET) | 428 | 49 | 49 | 31 | 171 | 88 | 41 | 193 | 235 | 157 | 166 | 106 | 150 | 154 | 78 | 172 | 148 | 108 |
|  | 31\% | 26\% | 34\% | 33\% | 32\% | 26\% | 42\% | 28\% | 34\% | 40\% | 35\% | 20\% | 38\% | 31\% | 26\% | 32\% | 34\% | 26\% |
|  |  |  |  |  |  |  | BH |  |  | N | N |  | Q |  |  |  | T |  |
| (4) Strongly agree | 162 | 12 | 18 | 12 | 61 | 31 | 27 | 74 | 87 | 54 | 67 | 41 | 55 | 60 | 27 | 61 | 52 | 48 |
|  | 12\% | 7\% | 13\% | 13\% | 12\% | 9\% | 28\% | 11\% | 12\% | 14\% | 14\% | 8\% | 14\% | 12\% | 9\% | 12\% | 12\% | 12\% |
|  |  |  |  |  |  |  | BCDEGH |  |  | N | N |  |  |  |  |  |  |  |
| (3) Agree | 267 | 37 | 31 | 19 | 110 | 57 | 13 | 119 | 148 | 103 | 99 | 64 | 95 | 94 | 52 | 111 | 96 | 59 |
|  | 19\% | 20\% | 22\% | 20\% | 21\% | 17\% | 14\% | 17\% | 21\% | 26\% | 21\% | 12\% | 24\% | 19\% | 17\% | 21\% | 22\% | 14\% |
|  |  |  |  |  |  |  |  |  |  | N | N |  | Q |  |  | T | T |  |
| (2) Disagree | 217 | 38 | 23 | 13 | 90 | 29 | 24 | 111 | 106 | 66 | 81 | 70 | 58 | 66 | 51 | 88 | 62 | 66 |
|  | 16\% | 20\% | 16\% | 15\% | 17\% | 9\% | 25\% | 16\% | 15\% | 17\% | 17\% | 13\% | 15\% | 14\% | 17\% | 17\% | 14\% | 16\% |
|  |  | H | H |  | H |  | H |  |  |  |  |  |  |  |  |  |  |  |
| (1) Strongly disagree | 742 | 102 | 70 | 49 | 268 | 220 | 33 | 383 | 359 | 167 | 232 | 342 | 189 | 270 | 173 | 270 | 230 | 242 |
|  | 54\% | 54\% | 49\% | 53\% | 51\% | 65\% | 34\% | 56\% | 51\% | 43\% | 48\% | 66\% | 48\% | 55\% | 57\% | 51\% | 52\% | 58\% |
|  |  | 1 | 1 | 1 | , | BCDGI |  |  |  |  |  | LM |  |  | 0 |  |  |  |
| BOTTOM 2 BOX (NET) | 959 | 139 | 93 | 62 | 358 | 249 | 57 | 494 | 465 | 233 | 314 | 412 | 247 | 337 | 224 | 358 | 292 | 309 |
|  | 69\% | 74\% | 66\% | 67\% | 68\% | 74\% | 58\% | 72\% | 66\% | 60\% | 65\% | 80\% | 62\% | 69\% | 74\% | 68\% | 66\% | 74\% |
|  |  | 1 |  |  |  | 1 |  |  |  |  |  | LM |  |  | 0 |  |  | s |
| MEAN | 1.90 | 1.80 | 2.00 | 1.90 | 1.90 | 1.70 | 2.40 | 1.80 | 1.90 | 2.10 | 2.00 | 1.60 | 2.00 | 1.90 | 1.80 | 1.90 | 1.90 | 1.80 |
|  |  |  | H |  | H |  | BCDGH |  |  | N | N |  | Q |  |  |  |  |  |
| STD. DEV. | 1.1 | 1.0 | 1.1 | 1.1 | 1.1 | 1.1 | 1.2 | 1.1 | 1.1 | 1.1 | 1.1 | 1.0 | 1.1 | 1.1 | 1.0 | 1.1 | 1.1 | 1.1 |
| STD. ERR. | 0.0 | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 | 0.0 | 0.0 | 0.1 | 0.1 | 0.0 | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 |

Proportions/Means: Columns Tested ( $5 \%$ risk level) - B/C/D/E/F/G/H/I - J/K - L/M/N - O/P/Q - R/S/T - U/N
Overlap formulae used. * small base
Comparison Groups
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the $95 \%$ level.
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Thinking about the credit card you use most often, please indicate the degree to which you agree or disagree with each of the following statements: I always check my monthly credit card statement for accuracy


Proportions/Means: Columns Tested ( $5 \%$ risk level) - B/C/D/E/F/G/HII - J/K - L/M/N - O/P/Q - R/S/T - U/N
Overlap formulae used. *small base
Comparison Groups
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the $95 \%$ level.
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3 Jun 2022

Thinking about the credit card you use most often, please indicate the degree to which you agree or disagree with each of the following statements: I know how the interest rate is calculated on my credit card

|  |  | Region |  |  |  |  |  | Gender |  | Age |  |  | Income |  |  | Education |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | BC | AB | MB/SK | ON | PQ | ATL | Male | Female | 18-34 | 35-54 | 55+ | <\$50k | \$50K-\$99K | \$100K+ | HS or less | $\begin{array}{\|c\|} \hline \text { College/ } \\ \text { Tech school } \\ \hline \end{array}$ | Univ+ |
|  | A | B | C | D | G | H | I | J | K | L | M | N | $\bigcirc$ | P | Q | R | S | T |
| BASE: If "Yes" In Q1 | 1420 | 177 | 148 | 111 | 535 | 354 | 95 | 657 | 763 | 270 | 502 | 648 | 390 | 489 | 331 | 443 | 444 | 533 |
| BASE: WEIGHTED | 1387 | 189 | 142 | ${ }^{93 *}$ | 529 | 336 | $98 *$ | 687 | 700 | 390 | 479 | 518 | 397 | 490 | 303 | 530 | 440 | 416 |
| TOP 2 BOX (NET) | 1079 | 148 | 106 | 76 | 416 | 256 | 77 | 568 | 511 | 277 | 375 | 427 | 305 | 391 | 242 | 429 | 343 | 307 |
|  | 78\% | 79\% | 75\% | 81\% | 79\% | 76\% | 78\% | 83\% | 73\% | 71\% | 78\% | 82\% | 77\% | 80\% | 80\% | 81\% | 78\% | 74\% |
|  |  |  |  |  |  |  |  | K |  |  |  | L |  |  |  | T |  |  |
| (4) Strongly agree | 433 | 70 | 39 | 25 | 146 | 115 | 39 | 242 | 191 | 95 | 135 | 203 | 121 | 146 | 105 | 181 | 138 | 114 |
|  | 31\% | 37\% | 28\% | 26\% | 27\% | 34\% | 40\% | 35\% | 27\% | 24\% | 28\% | 39\% | 30\% | 30\% | 35\% | 34\% | 31\% | 27\% |
|  |  | G |  |  |  |  | G | K |  |  |  | LM |  |  |  |  |  |  |
| (3) Agree | 645 | 78 | 67 | 51 | 270 | 142 | 38 | 326 | 319 | 182 | 239 | 224 | 184 | 244 | 137 | 248 | 204 | 193 |
|  | 47\% | 41\% | 47\% | 55\% | 51\% | 42\% | 38\% | 47\% | 46\% | 47\% | 50\% | 43\% | 46\% | 50\% | 45\% | 47\% | 46\% | 46\% |
|  |  |  |  | BHI | BHI |  |  |  |  |  | N |  |  |  |  |  |  |  |
| (2) Disagree | 253 | 31 | 28 | 12 | 96 | 67 | 18 | 98 | 155 | 100 | 83 | 70 | 71 | 84 | 52 | 81 | 86 | 86 |
|  | 18\% | 16\% | 20\% | 13\% | 18\% | 20\% | 19\% | 14\% | 22\% | 26\% | 17\% | 13\% | 18\% | 17\% | 17\% | 15\% | 19\% | 21\% |
|  |  |  |  |  |  |  |  |  | J | MN |  |  |  |  |  |  |  |  |
| (1) Strongly disagree | 56 | 10 | 8 | 5 | 18 | 12 | 3 | 21 | 35 | 12 | 22 | 21 | 22 | 16 | 9 | 21 | 12 | 22 |
|  | 4\% | 5\% | 6\% | 5\% | 3\% | 4\% | 3\% | 3\% | 5\% | 3\% | 5\% | 4\% | 5\% | 3\% | 3\% | 4\% | 3\% | 5\% |
| BOTTOM 2 BOX (NET) | 308 | 40 | 36 | 17 | 114 | 80 | 21 | 119 | 190 | 113 | 105 | 91 | 92 | 99 | 61 | 102 | 98 | 109 |
|  | 22\% | 21\% | 25\% | 19\% | 21\% | 24\% | 22\% | 17\% | 27\% | 29\% | 22\% | 18\% | 23\% | 20\% | 20\% | 19\% | 22\% | 26\% |
|  |  |  |  |  |  |  |  |  | J | N |  |  |  |  |  |  |  | R |
| MEAN | 3.10 | 3.10 | 3.00 | 3.00 | 3.00 | 3.10 | 3.20 | 3.10 | 3.00 | 2.90 | 3.00 | 3.20 | 3.00 | 3.10 | 3.10 | 3.10 | 3.10 | 3.00 |
|  |  |  |  |  |  |  |  | K |  |  |  | LM |  |  |  | T |  |  |
| STD. DEV. | 0.8 | 0.9 | 0.8 | 0.8 | 0.8 | 0.8 | 0.8 | 0.8 | 0.8 | 0.8 | 0.8 | 0.8 | 0.8 | 0.8 | 0.8 | 0.8 | 0.8 | 0.8 |
| STD. ERR. | 0.0 | 0.1 | 0.1 | 0.1 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |

Proportions/Means: Columns Tested (5\% risk level) - B/C/D/E/F/G/H/I - J/K - L/M/N - O/P/Q - R/S/T - U/V
Overlap formulae used. *small base
Comparison Groups
Independent T -Test for Means (equal variances), Independent Z -Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the $95 \%$ leve
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Thinking about the credit card you use most often, please indicate the degree to which you agree or disagree with each of the following statements: The potential of rewards earned affects my card usage

|  | Total | Region |  |  |  |  |  | Gender |  | Age |  |  | Income |  |  | Education |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | BC | AB | MB/SK | ON | PQ | ATL | Male | Female | 18-34 | 35-54 | 55+ | <\$50k | \$50K-\$99K | \$100K+ | HS or less | $\begin{array}{\|c\|} \hline \text { College/ } \\ \text { Tech school } \\ \hline \end{array}$ | Univ+ |
|  | A | B | C | D | G | H | I | J | K | L | M | N | 0 | P | Q | R | s | T |
| BASE: If "Yes" In Q1 | 1420 | 177 | 148 | 111 | 535 | 354 | 95 | 657 | 763 | 270 | 502 | 648 | 390 | 489 | 331 | 443 | 444 | 533 |
| BASE: WEIGHTED | 1387 | 189 | 142 | ${ }^{93^{*}}$ | 529 | 336 | 98* | 687 | 700 | 390 | 479 | 518 | 397 | 490 | 303 | 530 | 440 | 416 |
|  | 969 | 142 | 89 | 67 | 381 | 234 | 56 | 487 | 482 | 286 | 344 | 339 | 263 | 342 | 235 | 324 | 317 | 328 |
| TOP 2 BOX (NET) | 70\% | 75\% | 63\% | 72\% | 72\% | 70\% | 57\% | 71\% | 69\% | 73\% | 72\% | 65\% | 66\% | 70\% | 78\% | 61\% | 72\% | 79\% |
|  |  | Cl |  | 1 | Cl |  |  |  |  | N | N |  |  |  | OP |  | R | RS |
|  | 465 | 69 | 53 | 41 | 164 | 115 | 24 | 226 | 239 | 146 | 163 | 156 | 114 | 184 | 107 | 149 | 159 | 157 |
| (4) Strongly agree | 34\% | 36\% | 37\% | 44\% | 31\% | 34\% | 24\% | 33\% | 34\% | 37\% | 34\% | 30\% | 29\% | 37\% | 35\% | 28\% | 36\% | 38\% |
|  |  |  |  | G1 |  |  |  |  |  |  |  |  |  | 0 |  |  | R | R |
|  | 504 | 73 | 36 | 26 | 217 | 119 | 32 | 262 | 243 | 141 | 181 | 182 | 149 | 158 | 128 | 175 | 158 | 171 |
| (3) Agree | 36\% | 39\% | 26\% | 28\% | 41\% | 35\% | 33\% | 38\% | 35\% | 36\% | 38\% | 35\% | 37\% | 32\% | 42\% | 33\% | 36\% | 41\% |
|  |  | c |  |  | CDE |  |  |  |  |  |  |  |  |  | P |  |  | R |
|  | 284 | 34 | 36 | 17 | 114 | 63 | 20 | 126 | 157 | 75 | 96 | 113 | 90 | 90 | 57 | 136 | 86 | 62 |
| (2) Disagree | 20\% | 18\% | 25\% | 18\% | 21\% | 19\% | 20\% | 18\% | 22\% | 19\% | 20\% | 22\% | 23\% | 18\% | 19\% | 26\% | 19\% | 15\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | T |  |  |
|  | 134 | 13 | 17 | 9 | 35 | 38 | 22 | 73 | 61 | 29 | 39 | 66 | 45 | 58 | 11 | 70 | 38 | 26 |
| (1) Strongly disagree | 10\% | 7\% | 12\% | 10\% | 7\% | 11\% | 23\% | 11\% | 9\% | 7\% | 8\% | 13\% | 11\% | 12\% | 4\% | 13\% | 9\% | 6\% |
|  |  |  | G |  |  |  | BCDFGH |  |  |  |  | LM | Q | Q |  | T |  |  |
|  | 418 | 47 | 53 | 26 | 148 | 102 | 42 | 199 | 219 | 104 | 135 | 179 | 135 | 148 | 68 | 206 | 123 | 88 |
| BOTTOM 2 BOX (NET) | 30\% | 25\% | 37\% | 28\% | 28\% | 30\% | 43\% | 29\% | 31\% | 27\% | 28\% | 35\% | 34\% | 30\% | 22\% | 39\% | 28\% | 21\% |
|  |  |  | BFG | F |  |  | BDFG |  |  |  |  | LM | Q | Q |  | ST | T |  |
| MEAN | 2.90 | 3.00 | 2.90 | 3.10 | 3.00 | 2.90 | 2.60 | 2.90 | 2.90 | 3.00 | 3.00 | 2.80 | 2.80 | 3.00 | 3.10 | 2.80 | 3.00 | 3.10 |
|  |  | 1 |  | 1 | 1 | 1 |  |  |  | N | N |  |  |  | 0 |  | R | R |
| STD. DEV. | 1.0 | 0.9 | 1.1 | 1.0 | 0.9 | 1.0 | 1.1 | 1.0 | 1.0 | 0.9 | 0.9 | 1.0 | 1.0 | 1.0 | 0.8 | 1.0 | 1.0 | 0.9 |
| STD. ERR. | 0.0 | 0.1 | 0.1 | 0.1 | 0.0 | 0.1 | 0.1 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 | 0.0 |

Proportions/Means: Columns Tested ( $5 \%$ risk level) - B/C/D/E/F/G/HII - J/K - L/M/N - O/P/Q - R/S/T - U/V
Overlap formulae used. * small base
Comparison Groups
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the $95 \%$ level.
Omni June 2nd 2022
Maru/Blue
June 3rd 2022
3 Jun 2022

Thinking about the credit card you use most often, please indicate the degree to which you agree or disagree with each of the following statements: I am aware of installment payments (i.e. buy now, pay later) on credit cards


Proportions/Means: Columns Tested ( $5 \%$ risk level) - B/C/D/E/F/G/H/I - J/K - L/M/N - O/P/Q - R/S/T - U/N
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Uppercase letters indicate significance at the $95 \%$ level.
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3 Jun 2022

Do you currently have any credit card debt?


Proportions/Means: Columns Tested (5\% risk level) - B/C/D/E/F/G/H/I - J/K - L/M/N - O/P/Q - R/S/T - U/N
Overlap formulae used. * small base
Comparison Groups
Independent T -Test for Means (equal variances), Independent Z -Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the $95 \%$ level.
Omni June 2nd 2022
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How would you rate your financial knowledge about credit cards?

|  |  | Region |  |  |  |  |  | Gender |  | Age |  |  | Income |  |  | Education |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | BC | AB | MB/SK | ON | PQ | ATL | Male | Female | 18-34 | 35-54 | 55+ | <\$50K | \$50K-\$99K | \$100K+ | HS or less | $\begin{array}{\|c\|} \hline \text { College/ } \\ \text { Tech school } \\ \hline \end{array}$ | Univ+ |
|  | A | B | C | D | G | H | I | J | K | L | M | N | 0 | P | Q | R | s | T |
| BASE: If "Yes" In Q1 | 1420 | 177 | 148 | 111 | 535 | 354 | 95 | 657 | 763 | 270 | 502 | 648 | 390 | 489 | 331 | 443 | 444 | 533 |
| BASE: WEIGHTED | 1387 | 189 | 142 | $93^{*}$ | 529 | 336 | 98* | 687 | 700 | 390 | 479 | 518 | 397 | 490 | 303 | 530 | 440 | 416 |
| TOP 2 BOX (NET) | 847 | 126 | 69 | 54 | 327 | 210 | 60 | 449 | 398 | 223 | 293 | 330 | 220 | 320 | 206 | 304 | 277 | 266 |
|  | 61\% | 67\% | 49\% | 58\% | 62\% | 63\% | 61\% | 65\% | 57\% | 57\% | 61\% | 64\% | 55\% | 65\% | 68\% | 57\% | 63\% | 64\% |
|  |  | c |  |  | c | c |  | K |  |  |  |  |  | 0 | O |  |  |  |
| (5) Excellent - I have a solid understanding of my credit card, including the fine print surrounding the benefits and rewards as well as my responsibilities with credit | 384 | 58 | 21 | 23 | 151 | 97 | 34 | 234 | 151 | 99 | 136 | 150 | 89 | 151 | 106 | 131 | 119 | 134 |
|  | 28\% | 31\% | 15\% | 25\% | 28\% | 29\% | 35\% | 34\% | 22\% | 25\% | 28\% | 29\% | 22\% | 31\% | $35 \%$ | 25\% | 27\% | 32\% |
|  |  | C |  |  | c | c | C | K |  |  |  |  |  | O | O |  |  | R |
| (4) Very good - I understand the details of my credit card, including fine print surrounding the benefits and rewards available to me | 462 | 67 | 48 | 31 | 177 | 114 | 26 | 215 | 247 | 124 | 157 | 181 | 130 | 169 | 100 | 172 | 158 | 132 |
|  | 33\% | 36\% | 34\% | 33\% | 33\% | 34\% | 26\% | 31\% | 35\% | 32\% | 33\% | 35\% | 33\% | 35\% | 33\% | 32\% | 36\% | 32\% |
| (3) Good - I have a working knowledge of my credit card, it's high level although l've read the fine print | 360 | 45 | 40 | 24 | 140 | 87 | 24 | 166 | 193 | 109 | 131 | 120 | 125 | 113 | 69 | 145 | 112 | 103 |
|  | 26\% | 24\% | 28\% | 26\% | 27\% | 26\% | 25\% | 24\% | 28\% | 28\% | 27\% | 23\% | 31\% | 23\% | 23\% | 27\% | 25\% | 25\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  | PQ |  |  |  |  |  |
| (2) Fair - I don't know much about my credit card, aside from the monthly balance and payment options | 172 | 18 | 30 | 15 | 58 | 38 | 13 | 66 | 106 | 56 | 50 | 67 | 48 | 56 | 26 | 78 | 48 | 46 |
|  | 12\% | 10\% | 21\% | 16\% | 11\% | 11\% | 14\% | 10\% | 15\% | 14\% | 10\% | 13\% | 12\% | 11\% | 9\% | 15\% | 11\% | 11\% |
|  |  |  | BGH |  |  |  |  |  | J |  |  |  |  |  |  |  |  |  |
| (1) Poor - I don't know anything about my credit card, including benefits and rewards available to me, monthly balance, payment options and fine print | 8 | 0 | 3 | 0 | 3 | 1 | 1 | 5 | 3 | 1 | 5 | 2 | 5 | 1 | 2 | 3 | 4 | 2 |
|  | 1\% |  | 2\% |  | 1\% | 0\% | 1\% | 1\% | 0\% | 0\% | 1\% | 0\% | 1\% | 0\% | 1\% | 1\% | 1\% | 0\% |
| BOTTOM 2 BOX (NET) | 181 | 18 | 33 | 15 | 62 | 39 | 14 | 71 | 109 | 57 | 55 | 68 | 53 | 57 | 28 | 81 | 52 | 47 |
|  | 13\% | 10\% | 23\% | 16\% | 12\% | 12\% | 14\% | 10\% | 16\% | 15\% | 11\% | 13\% | 13\% | 12\% | 9\% | 15\% | 12\% | 11\% |
|  |  |  | BGH |  |  |  |  |  | J |  |  |  |  |  |  |  |  |  |
| MEAN | 3.80 | 3.90 | 3.40 | 3.70 | 3.80 | 3.80 | 3.80 | 3.90 | 3.60 | 3.70 | 3.80 | 3.80 | 3.60 | 3.80 | 3.90 | 3.70 | 3.80 | 3.80 |
|  |  | c |  | c | c | c | C | K |  |  |  |  |  | $\bigcirc$ | $\bigcirc$ |  |  | R |
| STD. DEV. | 1.0 | 1.0 | 1.1 | 1.0 | 1.0 | 1.0 | 1.1 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| STD. ERR. | 0.0 | 0.1 | 0.1 | 0.1 | 0.0 | 0.1 | 0.1 | 0.0 | 0.0 | 0.1 | 0.1 | 0.0 | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 | 0.0 |

Proportions/Means: Columns Tested (5\% risk level) - B/C/D/E/F/G/H/I - J/K - L/M/N - O/P/Q - R/S/T - U/V
Overlap formulae used. * small base
Comparison Groups
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the $95 \%$ level.
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How would you rate your money management when using your credit card?

|  | Total | Region |  |  |  |  |  | Gender |  | Age |  |  | Income |  |  | Education |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | BC | AB | MB/SK | ON | PQ | ATL | Male | Female | 18-34 | 35-54 | $55+$ | <\$50K | \$50K-\$99K | \$100K+ | HS or less | College/ | Univ+ |
|  | A | B | C | D | G | H | 1 | J | K | L | M | N | 0 | P | Q | R | S | T |
| BASE: If "Yes" In Q1 | 1420 | 177 | 148 | 111 | 535 | 354 | 95 | 657 | 763 | 270 | 502 | 648 | 390 | 489 | 331 | 443 | 444 | 533 |
| BASE: WEIGHTED | 1387 | 189 | 142 | $93^{*}$ | 529 | 336 | 98* | 687 | 700 | 390 | 479 | 518 | 397 | 490 | 303 | 530 | 440 | 416 |
| TOP 2 BOX (NET) | 1309 | 184 | 130 | 85 | 502 | 323 | 85 | 653 | 656 | 361 | 443 | 506 | 374 | 470 | 286 | 503 | 415 | 391 |
|  | 94\% | 97\% | 92\% | 91\% | 95\% | 96\% | 87\% | 95\% | 94\% | 93\% | 92\% | 98\% | 94\% | 96\% | 94\% | 95\% | 94\% | 94\% |
|  |  | CDFI |  |  |  |  |  |  |  |  |  | LM |  |  |  |  |  |  |
| (4) Very good - I know my budget spending limits and stay within my means | 774 | 108 | 70 | 54 | 293 | 195 | 53 | 416 | 358 | 176 | 231 | 367 | 202 | 272 | 176 | 304 | 227 | 243 |
|  | 56\% | 57\% | 49\% | 58\% | 55\% | 58\% | 54\% | 61\% | 51\% | 45\% | 48\% | 71\% | 51\% | 56\% | 58\% | 57\% | 52\% | 58\% |
|  |  |  |  |  |  |  |  | K |  |  |  | LM |  |  |  |  |  |  |
| (3) Good - I usually stay within my budget spending limits but sometimes go beyond | 535 | 75 | 60 | 30 | 209 | 129 | 32 | 237 | 298 | 185 | 212 | 139 | 172 | 198 | 110 | 200 | 188 | 148 |
|  | 39\% | 40\% | 42\% | 33\% | 39\% | 38\% | 33\% | 35\% | 43\% | 47\% | 44\% | 27\% | 43\% | 40\% | 36\% | 38\% | 43\% | 36\% |
|  |  |  |  |  |  |  |  |  | J | N | N |  |  |  |  |  |  |  |
| (2) Poor - I don't have a good sense of my budget spending limits and often overspend | 68 | 5 | 11 | 7 | 24 | 11 | 10 | 28 | 40 | 29 | 29 | 10 | 20 | 18 | 13 | 22 | 23 | 22 |
|  | 5\% | 3\% | 8\% | 8\% | 4\% | 3\% | 11\% | 4\% | 6\% | 7\% | 6\% | 2\% | 5\% | 4\% | 4\% | 4\% | 5\% | 5\% |
|  |  |  | B |  |  |  | BGH |  |  | N | N |  |  |  |  |  |  |  |
| (1) Very poor - I consistently overspend and don't stay within my spending limits | 10 | 0 | 1 | 1 | 4 | 1 | 3 | 6 | 4 | 0 | 7 | 2 | 4 | 2 | 4 | 5 | 2 | 3 |
|  | 1\% |  | 1\% | 1\% | 1\% | 0\% | 3\% | 1\% | 1\% | - | 2\% | 0\% | 1\% | 0\% | 1\% | 1\% | 1\% | 1\% |
|  |  |  |  |  |  |  | B |  |  |  |  |  |  |  |  |  |  |  |
| BOTTOM 2 BOX (NET) | 78 | 5 | 12 | 8 | 27 | 13 | 13 | 34 | 44 | 29 | 37 | 12 | 23 | 20 | 17 | 27 | 26 | 25 |
|  | 6\% | 3\% | 8\% | 9\% | 5\% | 4\% | 13\% | 5\% | 6\% | 7\% | 8\% | 2\% | 6\% | 4\% | 6\% | 5\% | 6\% | 6\% |
|  |  |  | B | B |  |  | BGH |  |  | N | N |  |  |  |  |  |  |  |
| mean | 3.50 | 3.50 | 3.40 | 3.50 | 3.50 | 3.50 | 3.40 | 3.50 | 3.40 | 3.40 | 3.40 | 3.70 | 3.40 | 3.50 | 3.50 | 3.50 | 3.50 | 3.50 |
|  |  | c |  |  |  |  |  | K |  |  |  | LM |  |  |  |  |  |  |
| STD. DEV. | 0.6 | 0.6 | 0.7 | 0.7 | 0.6 | 0.6 | 0.8 | 0.6 | 0.6 | 0.6 | 0.7 | 0.5 | 0.6 | 0.6 | 0.6 | 0.6 | 0.6 | 0.6 |
| STD. ERR. | 0.0 | 0.0 | 0.1 | 0.1 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |

Proportions/Means: Columns Tested ( $5 \%$ risk level) - B/C/D/E/F/G/H/I - J/K - L/M/N - O/P/Q - R/S/T - UN
Overlap formulae used. small bas
Comparison Groups
Independent T-Test for Means (equal variances), Independent Z -Test for Percentages (unpooled proportions)
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