**June 2021** 



## maru/

Maru is a world leading CX and Insights Software & Advisory Services company. Maru was founded to disrupt the data and insight delivery industry with a combination of Software & Advisory Services delivering data in real-time via a unique service model. Maru helps its clients make informed decisions in near real-time by combining proprietorial software, deep industry experience and access to the best minds in research. Maru's flexible service model means our clients can choose to self-serve our Software directly to create, launch and analyze projects; or choose to utilize our Software with knowledgeable support from insights experts. Maru successfully delivers major national and international CX and CEM programs for Enterprise organizations.

Maru Public Opinion is a research and insight channel of the Maru Group. The division operates a global public opinion division for clients and collaborative media partners. A full description of the channel and access to polls released into the public domain can be found at https://www.marugroup.net/polling

Maru Public Opinion does not carry out any polling for any political party.



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#### Methodology

These are some of the findings released by Maru Public Opinion from two survey waves—with the first undertaken between April 23 and 25, 2021 (N=1012) and the second completed between April 30 and May 3, 2021 (N=1508) by the sample and data experts at Maru/Blue of randomly selected Canadian adults who are Maru Voice Canada online panelists. For comparison purposes, probability samples of this size have an estimated margin of error (which measures sampling variability) of +/-2.5% - 3.1%, 19 times out of 20. The results have been weighted by education, age, gender, and region (and language in Quebec) to match the population according to Census data which ensures the sample is representative of the entire adult population of Canada. Discrepancies in or between totals when compared to the data tables are due to rounding. Panel and data services provider https://www.marugroup.net/maru-blue is deeply rooted in the Maru/Hub technology platform and offers on-demand, high quality, highly scalable online community samples of deeply engaged, known respondents. Excerpts from this release of findings should be properly attributed, with interpretation subject to clarification or correction.

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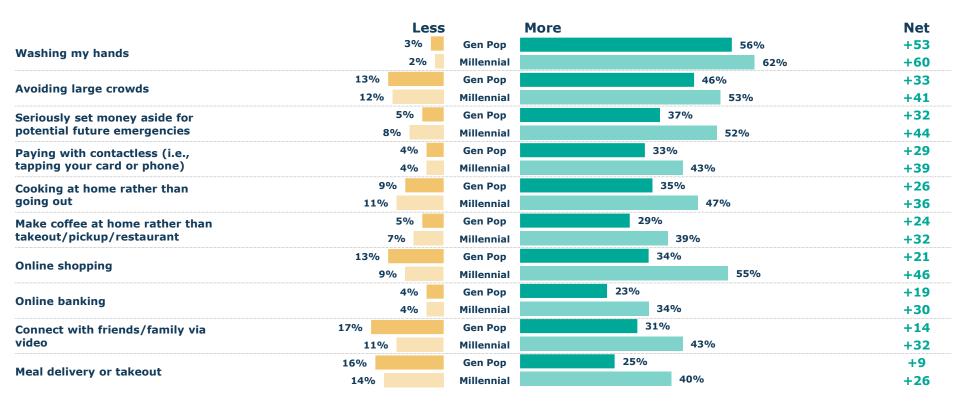






The chart identifies various activities that respondents say they intend to do more or less of <u>compared to what they did before the pandemic</u>—with the "stay the same" left out. The responses are compared and each given a % net score (more % – less % = + /-).

For example, a <u>net</u> of +53% of Canadians say they will be <u>washing their hands</u> after COVID recedes—so of all Canadians, <u>more</u> plan to wash their hands than before the pandemic.

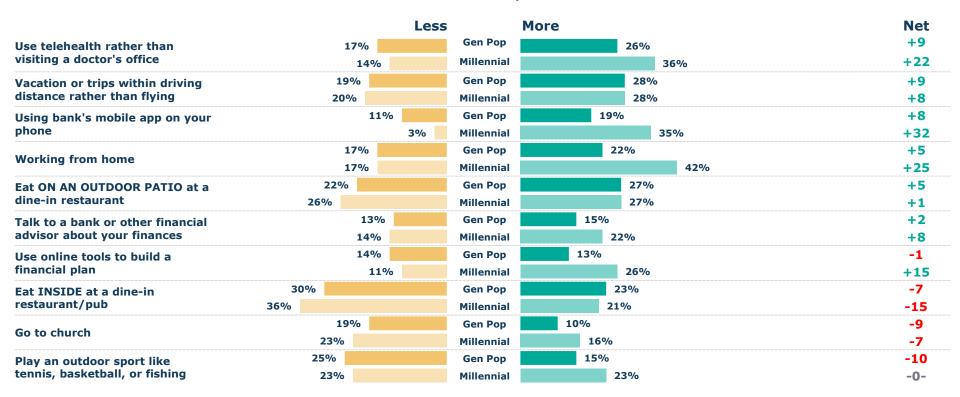






The chart identifies various activities that respondents say they intend to do more or less of <u>compared to what they did before the pandemic</u>—with the "stay the same" left out. The responses are compared and each given a % net score (more % – less % = + /-).

For example, a <u>net</u> of +25% of Canadian Millennials say they will be <u>working from home</u> after COVID recedes—so of all Millennials, more plan to work from home than before the pandemic.

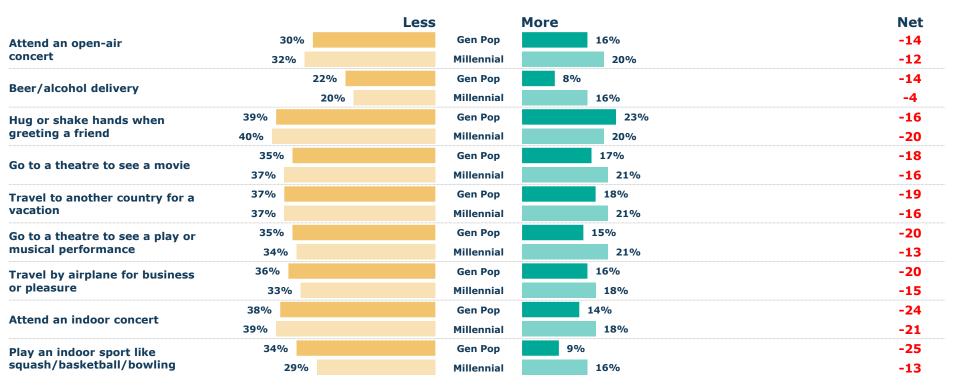






The chart identifies various activities that respondents say they intend to do more or less of <u>compared to what they did before the pandemic</u>—with the "stay the same" left out. The responses are compared and each given a % net score (more % – less % = + /-).

For example, a <u>net</u> of -12% of Canadian Millennials say they will <u>attend an open air concert</u> after COVID recedes—so of all Millennials, <u>less</u> plan to attend these events than before the pandemic.







The chart identifies various activities that respondents say they intend to do more or less of <u>compared to what they did before the pandemic</u>—with the "stay the same" left out. The responses are compared and each given a % net score (more % – less % = + /-).

For example, a <u>net</u> of -25% of Canadians say they will <u>exercise at a gym or fitness studio</u> after COVID recedes—so of all Canadians, <u>less</u> plan to attend exercise at a gym/fitness establishment than before the pandemic.

